

QUICKGUIDE for Shopify

Installation

On Shopify Admin panel go to the "Apps" section, and search for GLS Shipping (Netherlands) or click here to go to the shopify app store.



- Easily create shipping labels for GLS Parcel, Express and Freight
- Shipping labels to any address in the Netherlands and worldwide
- Ship to company and home addresses or Parcel Shop locations
- Save time in processing by using rules
- · Automatic synchronisation of order status and tracking ID

Document types

Invoices, Delivery notes, Customs documents, Packing slips, Shipping labels

Customization

Invoice numbers Tax calculation Lonos

Click on "Install" and accept all the permissions requested by the plugin.



Quick setup

After the correct installation, you can access the plug-in settings, on the left panel in the Shopify Apps section.

As an alternative you can open the <u>shipping portal</u> (https://shipping.gls.nl) and then to **Settings > Integrations > Integration details** to confirm all the settings of your shop.

By default, we have defined standard settings for your convenience.

Shopify Plugin Settings view



Shipping Portal settings view

GLS.		All integrations Integration details Key management	
🖵 Shipping	GENERAL Account Integrations Printing SHIPPING	Integration / Store name Shopify: glsnldemo.myshopify.com + General	Action Hide details • Remove
	Shipping Defaults Rulebook Contact list TRACK & TRACE	+ Advanced + Shipping Rules + Add Parcel Shops	Update
	Email		Add a shop
And Castings			
 Settings Support Logout 			

General settings

In the General settings tab, you can find the following settings:

Integration / Store name

Your Shop domain (please confirm that is has the my.shopify.com included)

Shop is Active

By default, the state of this option is on, so your web shop is able to communicate between the GLS Shipping (Netherlands) and Shopify

Update Track & Trace code to shop

This option communicates your tracking ID back to your web shop after you create the label(s) for your order(s) in the GLS Shipping (Netherlands) platform. By default, the state of this option is on.

I have not migrated my checkout and thank you page

You should only enable this option, if you didn't click to upgrade the checkout and Thank You pages to the Checkout Extensibility in your Shopify shop.



Advanced settings

In the Advanced settings Tab, you can find the following settings:

When are orders imported

When configuring your order import settings, you have three options to choose from:

• Only use manual import:

Select this option if you prefer to manually import orders. Orders will not be automatically imported; you'll need to initiate the import process yourself.

• When the order is created:

Choose this option to automatically import orders as soon as they are created in your system. The import occurs only at the moment the order is initially created.

• When the order changes:

Opt-in for this option to automatically import orders not only when they are created but also when any changes are made to them. However, updates will be imported only until a label has been created for the order. Once a label is created, further updates won't be imported automatically.

Exclude Unknown Shipping methods

By default, this option is deactivated, If you have more than one Shipping method created on your store, by excluding unknown shipping methods, you will avoid that orders related to shipping methods towards local delivery and local pickup (these are separate shipping methods configured in Shopify) are imported to the GLS Shipping (Netherlands) platform.

Exclude archived orders

This option is active by default, to not overlap previous orders, that you could potentially have on your store, all the orders that are manually archived, paid or fulfilled will not be imported.

When updating fulfillment status ignore item updates

When you activate this option, the fulfillment status will update without affecting item details, preventing issues for clients who can't configure their shops properly or don't use Shopify for stock management. This helps avoid unnecessary complications.

What status will be set on delivery

This option allows you to define which status, will be assigned to your order after delivery. You can leave it blank or select the option 'delivered'.

Default location

On this option you can define a default location to work as a fallback, if the order doesn't have any location assigned, the location selected here will be used as default.

Import Orders with Status

In this section you can activate what type of orders are automatically imported and which status they have.

By default, we activated the paid and unfulfilled orders, meaning that all orders that are paid but don't have a shipping label will be automatically imported and the only thing needed will be printing the label in the GLS Shipping (Netherlands) platform or in the Shopify back office.

GLS.		All integrations Integration details Key management
급 Shipping	GENERAL Account	Integration / Store name Action
Analytics	Integrations Printing	Shopify: glsnldemo.myshopify.com Hide details Greenove
	SHIPPING Shipping Defaults Rulebook Contact list TRACK & TRACE Email	+ General + Advanced When are orders imported? When the order changes Exclude Unknown Shipping Methods Exclude archived orders - either manually archived or paid and fulfilled When updating fulfillment status ignore item updates Default Location If the order does not have a location assigned then we will send this location as the origin when sending updates to
		Delivered My Custom Location Import Orders with Status When Importing orders import only orders with status selected below Financial Status Fulfillement Status
Settings Settings		Authorized O Fulfilled Pending Unfulfilled I
🗐 Support		Partially Paid O Partial O
ि Logout		Partially Refunded

Shipping rules

In the Shipping rules tab, you will be redirected to the shipping rules page.

The rulebook allows the creation of rules that define which shipping solution and/or extra option to use for each type of shipping that comes from an online shop or CSV import.

It is important to note that shipping methods (shipping description and shipping value presented to the customer at check out) are configured in the online shop. The rulebook assigns the desired shipping solution and/or extra options to each of these methods.

The fundamental principles for using the shipping rules are as follows:

- Rules created in the rule book are cumulative so the order in which they are stored is important.
- You should pay special attention if there are conflicting rules. In this case you can add more shipping characteristics to make the rules unique or use the Stop Processing condition to prevent one rule overlapping with another.
- Rules are based on one or more characteristics of the shipment. Rules can be created where all selected characteristics must be present (All) or only some (Any);

GLS.		All integrations Integration details Key management
<section-header> Shipping</section-header>	GENERAL Account Integrations Printing SHIPPING Shipping Defaults Rulebook Contact list	Integration / Store name Action Image: Shopify: glsnldemo.myshopify.com Hide details + General - + Advanced - + Shipping Rules - Should you wish to automate shipping service selection, based on destination, weight, shipping method, time or other variables, please use the Rulebook
Settings	Email	+ Add Parcel Shops Update Add a shop
♥ Support ♥ Logout		

GLS.		Rulebook	
🗔 Shipping	GENERAL		
Analytics	Account	Rule Editor	
	Integrations		
	Printing	Rule Name (Required)	
	CHIPPING	Blank Rule	
	Shipping Defaults	Condition(s)	
	Rulebook	When V All conditions must be true.	
	Contact list	Any one of the conditions is true. None of the conditions are true.	
		Always execute when this rule is reached.	
	TRACK & TRACE		
	Email	- v is (equal to) v	
		Cancel Save	
贷 <u>Settings</u>			
🗊 Support			
ि Logout			

The **attributes** triggering the rule are various and can concern time, date, value, weight, the destination country and zone.

GLS.		Rulebook
G Shipping M Analytics	GENERAL Account Integrations Printing SHIPPING Shipping Defaults Rulebook Contact list TRACK & TRACE Email	Rule Editor Rule Name (#equired) Blank Rule Conditions Vher All conditions must be true. </th
② Settings ② Support ① Logout		

An **operator** can be defined based on the selected attributes (the most frequent are the operators "is", "is not", "contains" and "does not contain")



An **action** can be selected to apply when the condition is reached. The most common is Carrier / Extra Option that allows to choose the shipping solution and Extra Option to apply, "Stop processing rules" that is important in case of conflicting rules and "Do not store shipment" that is used when shipping should not be imported (e.g. Store pickup)

GLS.		Rulebook
🗔 Shipping	GENERAL	
↔ Shipping	GENERAL Account Integrations Printing SHIPPING Shipping Defaults Rulebook Contact list TRACK & TRACE Email	Rule Name (Required) Blank Rule Condition(s) When All conditions must be true. • is (equal to) • • • • • • • • • • • • • • • • • • •
 Settings Support Logout 		

GLS. Rulebook GENERAL 🗔 Shipping Account **Rule Editor** Analytics Integrations Printing Rule Name (Required) Blank Rule SHIPPING Condition(s) Shipping Defaults When 🗸 All conditions must be true. <u>Rulebook</u> Any one of the conditions is true. Contact list None of the conditions are true. - + -Always execute when this rule is reached. Perform the following action(s) **TRACK & TRACE** - + is (equal to) 🗸 🗸 \sim Email Cancel Save ③ <u>Settings</u> 🗐 Support []→ Logout

Shipping rule example

The configuration of shipping rules depends on the shop configuration.

Examples:

Let's illustrate a shipping rule with the example of a rule created for a **specific "Shop"** (Shopify) and based on a **specific "Shipping method name"** of the web shop (Saturday Delivery) on which I want to generate a specific product and option.

- When creating this simple rule, the selected attributes are "Shop" and "Shipping method name".
- For the **operators**, using "is (equal to)" for the "Shipping method name" attribute <u>should match</u> the shipping method name created in Shopify (i.e. Saturday Delivery). Alternatively, the operator "contains" could be used with a specific term (i.e. Saturday) being <u>less</u> restrictive but also less accurate.
- In the **action** you must select the "Extra option" desired, and if your GLS contract contains more than one service.

GLS.

🗔 Shipping

Analytics

Account
Integrations
Printing
SHIPPING
Shipping Defaults
Rulebook
Contact list
TRACK & TRACE
Email

GENERAL

Rulebook

e Name (Required)		
lank Rule		
ndition(s)		
When All conditions must b	e true. 🗸	
Shop 🗸	is (equal to) 🗸 🗸	Shopify - glsnldemo.myshopify.com
Shipping method name $igvee$	is (equal to) 🗸 🗸	Saturday Delivery -
- ~	is (equal to) 🗸 🗸	- +
- Perform the following action(s	5)	
Extra option 🗸	is (equal to) 🗸 🗸	Saturday delivery (NL) -
Another extra option 🗸 🗸	is (equal to) 🗸 🗸	Add extra Shop Return label (NL/EU) -
✓ -	is (equal to) 🗸 🗸	- +

SettingsSupport

[]→ Logout

Parcel Shops

In the **Parcel Shops tab**, you decide which imported Shopify shipping method needs to be used for Parcel shops. You can also customize checkout of your customers and decide whether the selection of a Parcel should be mandatory or optional.

GLS.		All integrations Integration details Key management
Shipping	GENERAL Account	Integration / Store name Action
M Analytics	Integrations Printing	Shopify: glsnldemo.myshopify.com Hide details 🗢 Remove
	SHIPPING	+ General
	Shipping Defaults Rulebook	+ Advanced + Shipping Rules
	Contact list	+ Add Parcel Shops
	TRACK & TRACE Email	Would you like to give your customers the option to choose delivery to a GLS Parcel Shop? Select the desired shipping method for which this option should be activated.
		Refresh shipping methods
		Shipping methods Parcel Shop selection is Domestic > Price Based > Netherlands Point Delivery - 3.00
		Remove
		Update
Settings		
Support Logout		Add a shop

Checkout extensibility

Shopify has introduced the Checkout extension, which gives you access to a block editor that allows you to customize the appearance of the checkout, review, thank you, profile, order and order status pages for the customer.

Your upgrade to Checkout Extensibility is complete

- Your Checkout pages are upgraded to Checkout Extensibility Automatically upgraded
- Your Thank you and Order status pages are upgraded to Checkout Extensibility You can revert until August 28, 2025

Standard checkout customizations are available on all pages for businesses on the Shopify Basic plan or higher. Advanced checkout customization features are only available on the Shopify Plus plan. Starter plans do not have access to this feature.

GLS Shipping (Netherlands) Parcel point Module

Shopify businesses with a Shopify Plus plan can add the GLS Shipping (Netherlands) Parcel point module on the checkout page. For all other plans, the module is only available on the "Thank you" page or the "Order status" page.

Checkout Extensibility Block Editor - Shopify Plus

To access the editor for the checkout extension block, you need to go to Settings > Checkout > Customize in your Shopify backoffice. In order to provide the parcel shops you need to add the module and save it, otherwise it will not be displayed.



To add the GLS Shipping (Netherlands) module to your checkout page, you need to go to **Apps** in the left-hand menu.

÷	Checkout 1 • Live ····	עָ Checkout ∨	[맞 및 및 월 5 ♂ Save
() () ()	Apps	GLS Shipping (Netherlands)	٩
88	Q Search All Added 0 GLS Netherlands estimate pickup-points	Contact Email or mobile phone number felipa.ullrich@example.com Email me with news and offers Delivery	Image: The Collection Snowboard: Liquid €749.95 Discount code or gift card Apply Subtotal €749.95
		Country/Region Vetherlands	Shipping €10.00 Total EUR €759.95
		First name (optional) Felipa Ullrich	
		Street Q Building number 6	
		Apartment, suite, etc. (optional)	
		Postal code 1071 DJ City Amsterdam	
		Save this information for next time	
		Shipping method	
		Standard (Example) €10.00	
		Payment	

Click on the plus sign and add the module to the checkout page.

Ĵ	Checkout 1 • Live ····		ঢ় Checkout 🗸		Ë	□ 용 う ♂ Save
(I) 83	Apps	GLS Shipping	g (Netherlands)			Ċ
8	Q Search All Added 0 GLS Netherlands	Contact Email or mobile phor felipa.ullrich@exa	Contact Email or mobile phone number felipa.ullrich@example.com			rboard: Liquid €749.95
	as pickup-points	Add to 및 Checkout ⓒ Thank you	ews and offers		Discount code or gift card Subtotal Shipping	Apply €749.95 €10.00
		Corder status) Last name Ullrich		Total	eur €759.95
		Street Museumplein Apartment, suite,	Q etc. (optional)	Building number 6		
		Postal code 1071 DJ	City Amsterda	m		
		Shipping method	nation for next time			
		Standard (Examp	ole)	€10.00		

Once the module has been added, click Save and the module will appear on the checkout page.

Ĵ	Checkout 1 • Live ····	$\overleftarrow{\mathbb{P}}$ Checkout \checkmark			ä	묘 🗄 5 ♂ Save
چ	< pickup-points GLS Netherlands	Shipping method			The Collection S	nowboard: Liquid €749.95
85	Checkout behavior ^	Standard (Example)		€10.00		
	Include app block in Shop Pay	C pickup-points			Discount code or gift card	Apply
	 Automatically expand sections to show app 	Payment			Subtotal	€749.95
	Manage app	All transactions are secure and encrypte	d.		Shipping	€10.00
		Credit card B		в	lotal	eur €/59.95
		Card number		Δ		
		Expiration date (MM / YY)	Security code	?		
		Name on card Felipa Ullrich		×		
		Use shipping address as billing ad	ddress			
		Рау	now			
		Subscription policy				
	🛍 Remove app block					

Checkout Extensibility Block Editor - Shopify Basic or Higher

Here you can also access the editor for the checkout extension blocks: Settings > Checkout > Customize. Shopify Basic or higher does not have the option to customize the checkout page with modules.

Ð	Checkout 1 • Live ····	ı Si تَر	neckout 🗸	윤 🏾 🕀	ち ぐ Save
8	Checkout	GLS Shipping (Netherlands)			¢
袋	Customizing with app blocks is not available for this page. To customize branding, go to <u>settings</u> .	Contact Email or mobile phone number millie.torphy@example.com	<u>Log in</u>	Selling Plans Ski Wax Selling Plans Ski Wax	€24.95
		Email me with news and offers		Discount code or gift card	Apply
		Delivery		Subtotal Shipping	€24.95 €10.00
		Country/Region Netherlands	~	Total	eur €34.95
		First name (optional) Millie	Last name Torphy		
		Address Museumplein 6	Q		
		Apartment, suite, etc. (optional)			
		Postal code 1071 DJ	City Amsterdam		
		Save this information for next time			
		Shipping method			
		Standard (Example)	€10.00		
		Davmant			



To add the GLS Shipping (Netherlands) module to the thank you page or the order status page, click on Add app block.

The GLS Shipping (Netherlands) module is displayed and can be added to the thank you page or the order status page, as shown in the image below. To add it to the page, simply click on it and save it.



Other configurations

An additional configurations section is exclusively available in the shipping platform and not available in Shopify. In this section you will be able to better manage the GLS products.

Shipping defaults

This page will allow you to set shipping defaults and select default services based on your GLS contract.

GLS.		Shipping method Shipping service options Other options						
🗔 Shipping	GENERAL							
Analytics	Account	Carrier options						
Analytics	Integrations							
	Printing	If you create shipments manually and use an 'Extra option' by default, select the default 'Extra option' associated with the shipment sethod. This selection will be filled in automatically each time you enter a new shipment.						
	SHIPPING							
	Shipping Defaults	GLS Parcel Extra options						
	Rulebook							
	Contact list							
	TRACK & TRACE	Add extra Shop Return label (NL/EU)						
	Email							
		Saturday delivery (NL)						
		Save						
.0.								
袋 <u>Settings</u>								
🗊 Support								
[]→ Logout								

Manual Order Import vs Automatic Order import

If the option **"Use only Manual import"** is activated in "When are Orders imported" (Settings > Integration > Integration Details > Your Shop > General) you must click on "**Start Import**" to sync your orders with the GLS Shipping (Netherlands) platform, otherwise no orders will be imported on the platform.

At this time, all orders that have a payment and fulfillment status as configured are imported to GLS Shipping (Netherlands).

Only now Shipping labels can be generated.

You can also use Auto-import by changing the status of "When orders are imported".

We recommend order updated. If "when are orders imported" is set to "order updated", when the address changes in Shopify, it will also change in the app as long as no label has been created for that order.

GLS.		Shop Import							
Shipping Analytics	CREATE Manual Upload Shop import STATUS Entered Label created / Shipped Delivered	Shop Shop Shopify	Name (of shop) glsnldemo.myshopify.com	Start import					
 Settings Support Logout 									

Creating Labels

To create a label for your order(s), you can simply access your shopify backoffice select an order and click on the right menu and select the option GLS – Print label.

shopify	Q Search	earch # K				
Home Orders 6	Orders: All locations ~		Export More actions V Create order			
Drafts Shipping labels Abandoned checkouts	Total orders C Ordered items 0 - 0 -	Total orders Q Ordered items over time Returns Q Fulfilled orders over time Q 0 - 0 - 0 - 0 - 0 - 0 - 0 - 0 -				
ProductsCustomers	All Unfulfilled Unpaid Open Archived +	Q = () ()				
Content	 Fisiclea #1006 Q Yesterday at 12:34 Martinus Va 	In Leer Online Store €2.632,95 ● Paid	O Unfulfilled 1 iter Request fulfillment a			
 Marketing Discounts 	#1005 Yesterday at 12:10 Egbert Van #1004 Yesterday at 8:24 Jane Tester	S Lee Online Store €2.632,95 ● Paid Online Store €752,95 ● Paid	O Unfulfilled 1 iter Cancel fulfillment requests a O Unfulfilled 1 iter Mark as unfulfilled a			
Sales channels >	#1003 P Yesterday at 7:58 Jane Tester #1002 P Yesterday at 7:56 Jane Tester	Online Store €752,95 ● Paid Online Store €632,95 ● Paid	O Unfulfilled 1 iter Change fulfillment location a O Unfulfilled 1 iter a			
Point of SaleShop	#1001 Yesterday at 7:02 Adrianus va	n Eck Online Store €2.634,90 ● Paid	O Unfulfilled 1 iter Archive orders Unarchive orders			
Apps >		Learn more about <u>orders</u>	Cancel orders			
		Add tags Remove tags				
			Apps ets GLS print label			

As an alternative, you can go to the shipping portal, and on the menu Shipping select the option Create labels and more, select the order(s) and click on the button "Create label"

GLS.		Create label(s)			Sort list by: Entry date	Q				
Analytics	CREATE Manual Upload	Entered	Entered							
	Shop import	✓ Date	Recipient/Order nr.	Platform	Shipping service	Country	Status			
	STATUS Entered Label created / Shipped Delivered	2024-08-12	Jane Tester #1004	Shopify	GLS Parcel	🔚 NLD	⊘ Ready to create label	٥		
		2024-08-12	Jane Doe #1002	ß Shopify	GLS Parcel	🔜 NLD	⊘ Ready to create label	٥		
		2024-08-12	Jane Tester #1001	Shopify	GLS Parcel	NLD	⊘ Ready to create label	٥		
		3 Results	Show 10 🗸							
Settings										
Support										
[]→ Logout										

		Create label(s)	~		Sort list by: Entry of	late 🗸 🚔 S	Select date range (from Search		
GLS			Create label(s)		Sole list by.			Searchi	
💭 <u>Shipping</u>	CREATE Manual	Entered	Export all - CSV Export selected - CSV						
Upload Shop import STATUS Entered Label created / Shipped Delivered	Upload Shop import	✓ Date	Export all - XML Export selected - XML Create order picklist	Platform	Shipping service	Country	Status		
	STATUS Entered Label created / Shipped Delivered	2024-08-12	Create packing slip #1004	Shopify	GLS Parcel	🚍 NLD	⊘ Ready to create I	abel	٥
		2024-08-12	Jane Doe #1002	Shopify	GLS Parcel	🚍 NLD	⊘ Ready to create I	abel	٥
		2024-08-12	Jane Tester #1001	Shopify	GLS Parcel	🚍 NLD	⊘ Ready to create I	abel	٥
		3 Results	Show 10 🗸						
Settings									
🗐 Support									
C→ Logout https://shipping.gls.nl									